

SEPTEMBER 2020

# HONG KONG BUSINESS AVIATION CENTRE SAFETY, SERVICE & STYLE



Safety Performance Award 2019

How HKBAC COO team tackles Hong Kong's typhoon season

Access to AMIDS & HWAM at HKBAC Crew Lounge

HKBAC LinkedIn community reaches 4000!

# HKBAC RECEIVES RECOGNITION FROM AIRPORT AUTHORITY HONG KONG (AAHK)

We are honoured to receive the **Safety Performance Award 2019 from the Airport Authority Hong Kong (AAHK)**. The award recognises HKBAC for its outstanding commitment to safety and for maintaining the industry's highest safety standards.

"Safety is at the heart of all that we do at HKBAC. We never compromise on safety standards and we take pride in our safety record at our home base of Hong Kong International Airport.

"We are proud to have kept up the bar so high over the past twenty-one years of service to the business aviation community. This flawless record is only possible because of the tireless effort and unwavering commitment of the HKBAC team." said **Madonna Fung, General Manager of HKBAC**.

## AAHK AWARDS THREE HKBAC EMPLOYEES UNDER SAFETY RECOGNITION SCHEME RECOGNISING OUTSTANDING INDIVIDUAL PERFORMANCE



Michael Cheung, Project Manager at HKBAC, was selected for the Accident Prevention Measures Award for excellent attention to details in identifying and mitigating occupational safety hazards. "It is my honour to receive the Accident Prevention Measures Award from AAHK. I am delighted to have contributed to an accident-free environment for our tenants and fellow colleagues as part of HKBAC's delivery of the best FBO service in the region."



Chris Fung, Assistant Safety Manager at HKBAC won the Best Safety Supervisor Award in AAHK's Airport Safety Recognition Scheme. "The high safety standard at HKBAC cannot be achieved without the support of the entire team. I am grateful to AAHK for the Best Safety Supervisor Award, which is not only an encouragement to myself but also my colleagues in carrying out our mission for a safe environment."



Kenneth Lau, HKBAC's Line Services Technician, also got the Accident Prevention Measures Award by AAHK. Kenneth's achievement reflects his diligence and dedication to safety shared by everyone at HKBAC. "Thanks to my Line Service teammates' support, we are able to ensure that each of our towing & ground service measures up to the stringent safety requirements. I greatly appreciate the award and would continue to do even better every day."

# HKBAC COO TEAM TACKLES HONG KONG'S TYPHOON SEASON

## HKO Weather Briefing

Dealing with adverse weather is never an easy task in the aviation industry, particularly during the summer season in Hong Kong when tropical cyclones pose one of the biggest challenges to the Centre of Operations (COO) at HKBAC. From June to August 2020, there were three tropical cyclones affecting Hong Kong, two of the three quickly entered Hong Kong territory, requiring immediate response.

## HKBAC Response Team

When a tropical cyclone is approaching Hong Kong, the Hong Kong Observatory (HKO), Hong Kong Airport Authority (AAHK), Hong Kong Civil Aviation Department (HKCAD), holds a weather briefing session. HKBAC attends and participates in the session as a key stakeholder of the Hong Kong International Airport, and the aviation community. HKBAC's operations team, including Customer Service Department (CSD), Line Service Department (LSD) and COO, is swift to adopt precautionary measures in accordance with the company's Standard Operation Procedure (SOP). The measures include advising operators' aircraft to **depart from Hong Kong to avoid the typhoon, suspension of aircraft ground activities, and coordination of hangar space** as shelter from the typhoon.

"One of the **most challenging aspects of the SOP is fuel ballasting**, which requires us to overcome a series of challenges in a short time frame", commented a spokesperson of HKBAC's COO department. Immediately after the HKO weather briefing, the COO team will **immediately review the existing parking conditions** and advise both local and overseas operators if fuel ballast is required for their fleet to ensure the fleet is weighted sufficiently for the upcoming adverse weather. Once all necessary information is gathered, the team will start to arrange refuelling according to the aircraft parking locations.

After refuelling, LSD will relocate the aircraft and ensure ample separation clearance of aircraft with COO's coordination. When the last two typhoons - SINLAKU and HIGOS - hit Hong Kong this year, more than 60 aircraft were parked at HKBAC and its remote aprons. **"As challenging as the situation was, we are proud that we fulfilled all customer fuel ballast requests within a short period of time** and we were able to ensure that there was **no aircraft damage caused** during the adverse weather." coordination. Well-coordinated moves are one of the critical success factors of our typhoon preparation.

# ACCESS TO AMIDS & HWAM AT HKBAC CREW LOUNGE

In collaboration with HKO, HKBAC is pleased to offer to flight crew access to the Aviation Meteorological Information Dissemination system (AMIDS) and the Hazardous Weather Monitor (HWAM) in the HKBAC crew lounge.

Both systems provide the most up-to-date weather information, with data corroborated by HKO and other global meteorological offices.

**Information available through the systems includes:**

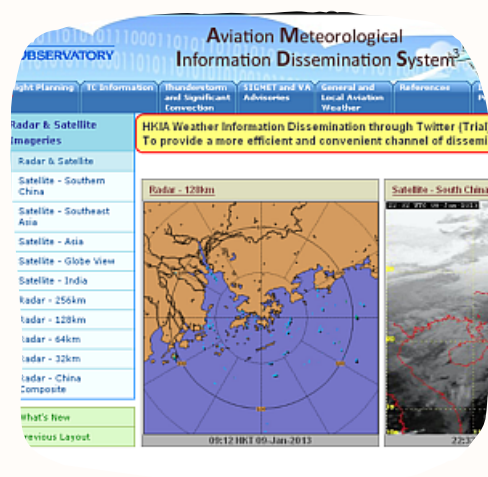
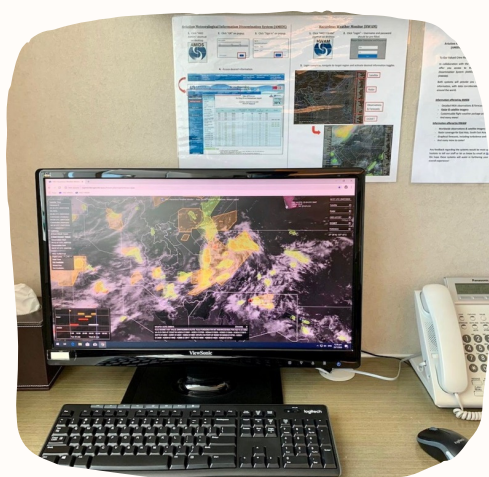
## FROM AMIDS

- Detailed HKIA observations & forecasts
- Radar & satellite imagery
- Customisable flight weather package pdf generation

## FROM HWAM

- Worldwide observations & satellite imagery.
- Radar coverage for East Asia, South East Asia, Oceania & USA.
- Graphical forecasts, including turbulence and wind forecasts.

HKBAC is committed to providing the most up to date, accurate, and timely information to operators and the aviation community. We are confident that new addition will ensure the efficiency of trip planning.





# HKBAC LINKEDIN REACHES 4000 FOLLOWERS

HKBAC is committed to sharing the most up-to-date, clear, concise, and useful information via our website, newsletters, and social media channels. In 2020, we added additional resource to our external communications via the HKBAC LinkedIn account. On this channel, we share information relating to Safety, Service, Style, company updates, and important regulatory information.

In 2020, the LinkedIn account reached 4000 followers, which indicates a sense of community around HKBAC and Hong Kong's aviation industry. "We are immensely proud to see community grow around HKBAC. The operational environment will continue to change, evolve, and present us with immense challenges, and we take our role very seriously as a disseminator of information and provider of support to operators, passengers, and the wider industry. HKBAC is here!"



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"WE ARE THRILLED THAT THE COMMUNITY AROUND HKBAC IS GROWING AS EVIDENCED BY REACHING 4000 FOLLOWERS ON LINKEDIN. THANK YOU TO ALL THAT SUPPORT HKBAC!"

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