



Top Asian FBO is Hong Kong Business Av Ctr HKG

For the past 3 consecutive years Hong Kong Business Av Ctr HKG has been voted Nbr 1 in Asia. In red shirt is Dir of Admin and Business Devt Sheree Cheung. Next to her are Gen Mgr Madonna Fung (in silver top) and Customer Service Mgr Rita Tam (in high collared white shirt).

() denotes 2009 ranking * did not place in 2009

Best Asian FBO

Ranked by category scores and overall ratings

| Rank | FBO | Line Team | CSRs | Facility | Amenities | Promptness & Efficiency | Value for Cost | Overall Rating | 09 Rank |
|------|-------------------------------|-----------|------|----------|-----------|-------------------------|----------------|----------------|----------|
| 1 | HKG HONG KONG BUSINESS AV CTR | | 8.94 | 8.89 | 9.06 | 8.61 | 8.78 | 7.83 | 8.69 (1) |

Rudy's serves up Best Catering 22 years in a row

Best Catering ranked by total votes

| | 09 Rank |
|--------------------------|------------|
| 1 RUDY'S TETERBORO | (1) Note 1 |
| 2 RUDY'S DULLES | (4) Note 2 |
| 3 STEVIE'S VAN NUYS | (5) Note 3 |
| 4 PERFECT LANDING DENVER | (3) APA |
| 5 RUDY'S WHITE PLAINS | (2) Note 4 |

- Note 1: TEB, MMU, EWR, CDW, TTN, BLM
 Note 2: DCA, BWI, IAD, HEF, JYO, MTN, GAI, ESN
 Note 3: VNY, LAX, OXR, ONT, BUR, CMA, SNA, LGB, SMO, TOA, HHR
 Note 4: HPN, LGA, JFK, SWF, ISP, FRG



Rudy's Inflight Catering has won 1st in the catering category for 22 years in a row. Photo shot at TEB location shows Principals Joe and John Celentano (in ctr, wearing shorts) with staff members.

Universal Weather and Aviation Best Intl Trip Planning

Best International Trip Planning ranked by total votes

| | 09 Rank |
|----------------------------------|---------|
| 1 UNIVERSAL WEATHER AND AVIATION | (1) |
| 2 AIR ROUTING | (3) |
| 3 JEPPESEN | (2) |
| 4 COLT | (4) |
| 5 ARINC | (5) |
| 6 BASEOPS | (6) |

Universal Weather and Aviation has been voted Nbr 1 in Intl Trip Planning 8 years running (2003-10). Here team members display many of the 19 PRAISE awards the company has earned through the years in different ground service categories.

