

PROCEDURE:

Travel with Pet – Departure Flight



Pets must be in a closed container

1

Arrive HKBAC carpark

- Passengers to be greeted and escorted by Customer Service Representative at the main entrance upon arrival



2

Lounge

- Passengers can enjoy the lounge service at the Executive Lounge whilst waiting for the immigration process to be completed
- Pets (must be in a closed container) shall station at the HKBAC carpark or designated areas after arriving HKBAC premises



3

Immigration, Security Check & Customs

- IDs/Passports will be returned to passengers after passing to the immigration officer for departure clearance
- Luggage handling services will be provided by luggage attendant. All luggage will be screened and is subject to security check at the on-site CIQ Hall before being transferred to the aircraft



4

Boarding

- Passengers and Pets to be escorted to the aircraft by Customer Service Representative when the aircraft is ready for boarding
- If the departure position of the aircraft is front of the HKBAC terminal, it only requires a short walking distance, otherwise, passengers and Pets would be transferred by vehicle to the aircraft



5

Flying with pet

- Enjoy flying time with your pets



For enquiry, please contact:

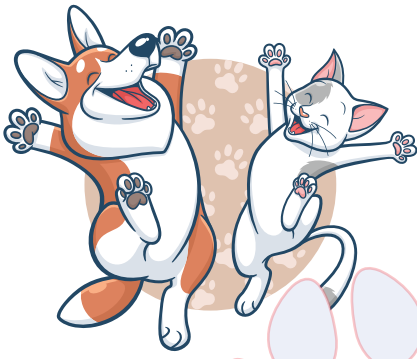
Hong Kong Business Aviation Centre

Customer Service Department

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For details, please visit:
<https://www.hkbac.com/>





PROCEDURE:

Travel with Pet – Arrival Flight



Pets must be in a closed container

1

Arrive the Airport



- Upon flight arrival at HKBAC, passengers will be greeted by Customer Service Representative. Pets must be in a closed container before the aircraft door opens for safety reasons

2

Disembarkation



- Passengers and pets in containers will disembark one by one on arrangement
- Passengers and pets will be escorted from the aircraft to the Executive Terminal Building for the arrival clearance process

3

Inspection by AFCD

- Passengers are required to accompany their pets during the inspection and quarantine procedures carried out by the AFCD officers (Please prepare in advance all the necessary documents for the import of pets)
- Pets must be returned into the closed container after the inspection process

4

Immigration & Customs



- ID's/Passports will be returned to passengers after the immigration officer has completed the arrival clearance
- Pets and other luggage will be screened and cleared by the on-site Security and Customs officers

5

Leaving HKBAC



- Passengers and pets can leave HKBAC terminal to pre-arranged transportation after both arrival Immigration and Customs clearance completed

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