
HKBAC and Cathay Pacific expand JetLink as “wing-to-wing” transfer service takes off

Hong Kong’s aviation sector redefines seamless
commercial-to-private aviation transfers



Hong Kong Business Aviation Centre CEO Vivien Lau (left) and Cathay Pacific General Manager Airport Service Delivery Cheuk Lo (right).

Hong Kong is transforming the way travellers move between commercial and private aviation. Hong Kong Business Aviation Centre (HKBAC) and Cathay Pacific are proud to strengthen their collaboration on JetLink—a service designed to provide seamless connections for transiting passengers switching between Cathay Pacific’s First and Business class services and private jet travel.

For transiting passengers, JetLink eliminates the inefficiencies of traditional airport transfers by streamlining the standard customs and immigration procedures typically required of inbound and outbound passengers. HKBAC, together with Cathay Pacific, provide a fully escorted, "wing-to-wing" transfer service on the airside, allowing passengers to enjoy an uninterrupted journey across the terminals, saving up to one-third of the transfer time while maintaining privacy, security, and control.

"Wing-to-wing" transfer service: A new way of travel

JetLink merges commercial and private aviation for efficient travel. As "wing-to-wing" transfer service gains popularity, passengers are discovering a new way of travel that provides a premium experience while maintaining flexibility, security, and time efficiency.

"JetLink demonstrates how business aviation can complement commercial travel. Our commitment to JetLink aims to reinforce Hong Kong's status as a leading transit hub for business aviation while providing a personalized journey for our passengers. Leading executives of multinational corporations who have repeatedly used this service expressed satisfaction with their transit experiences in Hong Kong," said Vivien Lau, CEO of HKBAC.

Cathay Pacific General Manager Airport Service Delivery Cheuk Lo added: "We are continuously exploring ways to further elevate the customer experience as part of our vision to become one of the world's greatest service brands. We have seen increasing demand for a seamless, time-saving connection service among our premium customers. Through the 'wing-to-wing' transfer service offered by JetLink, our customers can experience the highest levels of service with Cathay Pacific and our partner HKBAC throughout their transit journey."

Hong Kong setting a global benchmark for seamless aviation

Passengers can now enjoy unparalleled convenience and efficiency with JetLink's new transfer options. For example, business executives flying from London to Hong Kong with Cathay Pacific can transfer directly to a private jet bound for Shanghai or Beijing upon arrival, avoiding unnecessary delays. Similarly, foreign investors arriving in Hong Kong from the Middle East can step directly from a private aircraft to Cathay Pacific's First class cabin and head for Beijing, Tokyo or Paris, ensuring efficiency and discretion at every stage.

With JetLink, passengers can save up to one-third of their transfer time, reducing the process from one hour and 15 minutes to approximately 45 minutes. By working together, HKBAC and Cathay Pacific are reshaping premium travel and setting a new industry standard that reflects the future of seamless “wing-to-wing” transfer service.

About Cathay Pacific

Premium full-service airline Cathay Pacific is the home carrier of Hong Kong with over seven decades of history, and is a founding member of the **oneworld** global alliance. Cathay also comprises the cargo division Cathay Cargo, low-cost carrier HK Express and its lifestyle business. Cathay is a member of the Swire Group and is listed on the Hong Kong Stock Exchange (HKSE). For more information, please visit www.cathaypacific.com.

About HKBAC

Hong Kong Business Aviation Centre (HKBAC) is Asia's premier business aviation hub at Hong Kong International Airport. Since 1998, HKBAC handles all arrival, departure, and transit business jets with comprehensive aircraft technical support and professional ground handling services. Recognized for unparalleled service excellence, HKBAC has been awarded "Best Asian FBO" by the Professional Pilot PRASE Survey for 17 consecutive years (2008-2024). With the terminal expansion completing in 2025, flight handling capacity will be doubled alongside fully upgraded facilities, further solidifying its position as one of the world's best fixed-base operators. For more information, please visit www.hkbac.com

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